

IDShieldSM Guarantee

\$5 million Service Guarantee

We don't give up until your identity is restored.

We're confident in our ability to help protect your identity, but no one can prevent all identity theft. If you become a victim of identity theft while an IDShield member, we'll spend up to \$5 million using Kroll's industry-leading Licensed Investigators to do whatever it takes for as long as it takes to help recover and restore your identity to its pre-theft status.

We will, in fact, spend an unlimited amount of time and money to fully restore your identity. You will have access to our U.S. based Member Services agents during business hours and in emergency situations, 24 hours a day, 7 days a week, 365 days a year. And Kroll's Licensed Investigators are available to support you every step of the way.

Our industry-leading identity restoration experts are ready and waiting to help restore your identity. Unlike other providers in the market, we don't waste time retaining an insurer to restore your identity as we have a fully integrated partnership allowing Kroll's Licensed Investigators to handle your identity restoration needs.

We understand how important it is to be prepared for the worst. We are ready to take action immediately.

